

## PRIVACY POLICY

### Turtleshell Pressure Washing

**Effective Date: February 18, 2026**

#### 1. Introduction

Turtleshell Pressure Washing ("we," "our," or "us") is committed to protecting the privacy of our website visitors and clients. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you visit <http://turtleshellpressurewashing.com>. By using our website, you consent to the data practices described in this Policy.

#### 2. Definitions

- Personal Information: Information that identifies, relates to, or could reasonably be linked to an individual.
- Service Providers: Third parties who perform services on our behalf.
- Cookies: Small files stored on your device to enhance website functionality.

#### 3. Information We Collect

- Name, phone number, email address, address, and project details submitted through our website contact form.
- Information provided when you communicate with us via email or phone.
- IP address, browser type, device information, pages visited, and time spent on pages collected automatically.
- Website usage data collected through Google Analytics.

#### 4. When We Collect Information

- When you submit a contact or quote request form on our website.
- When you contact us via phone or email.
- When you browse our website.

#### 5. How We Use Your Information

- Respond to service inquiries and provide estimates.
- Schedule pressure washing services.

- Communicate regarding projects and appointments.
- Improve website functionality and user experience.
- Analyze website traffic using Google Analytics.

## **6. Cookies & Tracking Technologies**

Our website uses cookies and Google Analytics to monitor website traffic and improve user experience. You may disable cookies through your browser settings; however, some website features may not function properly. Our website does not respond to Do Not Track browser signals.

## **7. Sharing of Information**

- We do not sell, rent, or trade personal information.
- Information may be shared with trusted service providers who assist in website hosting or analytics.
- Information may be disclosed if required by law or to protect our rights and safety.

## **8. Data Security**

We implement reasonable administrative, technical, and physical safeguards to protect your personal information. However, no electronic transmission or storage system can be guaranteed 100% secure.

## **9. Data Retention**

We retain personal information only as long as necessary to respond to inquiries, provide services, and comply with applicable legal obligations.

## **10. California Privacy Rights (CCPA)**

- California residents may request disclosure of personal information collected.
- California residents may request deletion of personal information (subject to legal obligations).
- We do not sell personal information.

## **11. Children's Privacy**

Our website is not directed toward children under 13, and we do not knowingly collect personal information from children.

## **12. Third-Party Links**

Our website may contain links to external websites. We are not responsible for the privacy practices of third-party sites.

## **13. Changes to This Policy**

We may update this Privacy Policy periodically. Updates will be reflected by revising the Effective Date above.

## **14. Contact Information**

- Turtleshell Pressure Washing
- Phone: 541-515-3037
- Email: [turtleshellpw@gmail.com](mailto:turtleshellpw@gmail.com)
- Website: <http://turtleshellpressurewashing.com>